



# IDIS Solution Suite

Software Manual

***Federation Service***

# Before reading this manual

This Operation Manual provides instructions for using IDIS Solution Suite, a network integration solution enabling remote control of network cameras and video servers.

References to IDIS Solution Suite system throughout this Operation Manual mean the computer system on which the IDIS Solution Suite program is running. References to device mean a network camera or a network video server.

Following program is provided in addition to IDIS Solution Suite:

**Start > IDIS Solution Suite > Utility > ProblemReporter** (contact your IDIS Solution Suite distributor for the **SecretKey**.)

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Contents of this operation manual are subject to change without prior notice for reasons such as functionality enhancements.

## Registered Trademarks

IDIS is a registered trademark of IDIS Co., Ltd.

Other company and product names are registered trademarks of their respective owners.

## In-Text

Symbol	Type	Description
	<b>Caution</b>	Important information concerning a specific function.
	<b>Note</b>	Useful information concerning a specific function.

## WEEE (Waste Electrical & Electronic Equipment)

### Correct Disposal of This Product

**(Applicable in the European Union and other European countries with separate collection systems)**



This marking shown on the product or its literature, indicates that it should not be disposed with other household wastes at the end of its working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate this from other types of wastes and recycle it responsibly to promote the sustainable reuse of material resources.

Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take this item for environmentally safe recycling.

Business users should contact their supplier and check the terms and conditions of the purchase contract. This product should not be mixed with other commercial wastes for disposal.

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# Part 1 – Introduction

This document describes installation and operation of IDIS Solution Suite Federation software, which is designed to be used with IDIS Solution Suite Standard software.

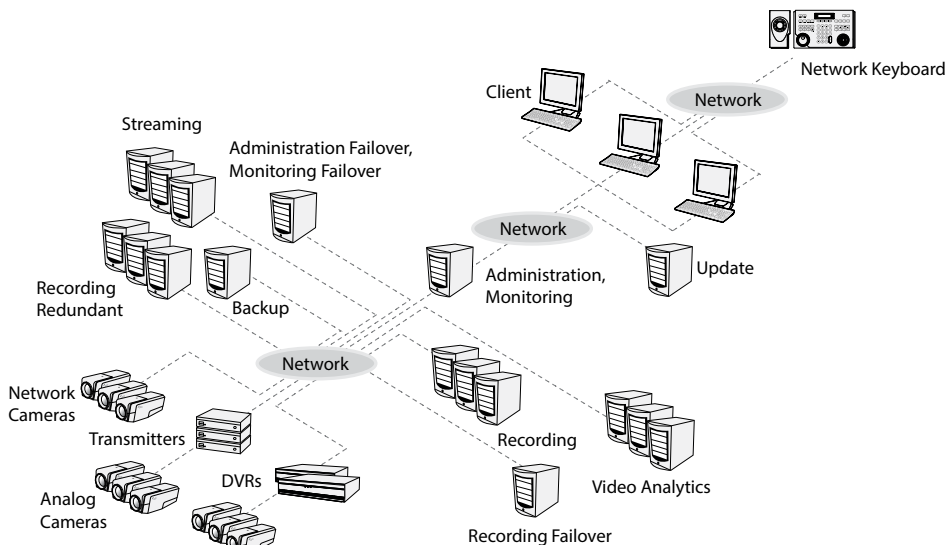
The federation service allows you to monitor live video from devices registered on the administration services and to play back recorded video saved in the recording servers that are registered on the administration services. If a backup service is registered on a federation service, the IDIS Solution Suite system backs up video that is saved in the recording servers and DVRs registered on the administration services. If monitoring services are registered on a federation service, the IDIS Solution Suite system allows you to monitor events, which are notified from monitoring services registered on the administration services, in the Client system of the federation service.



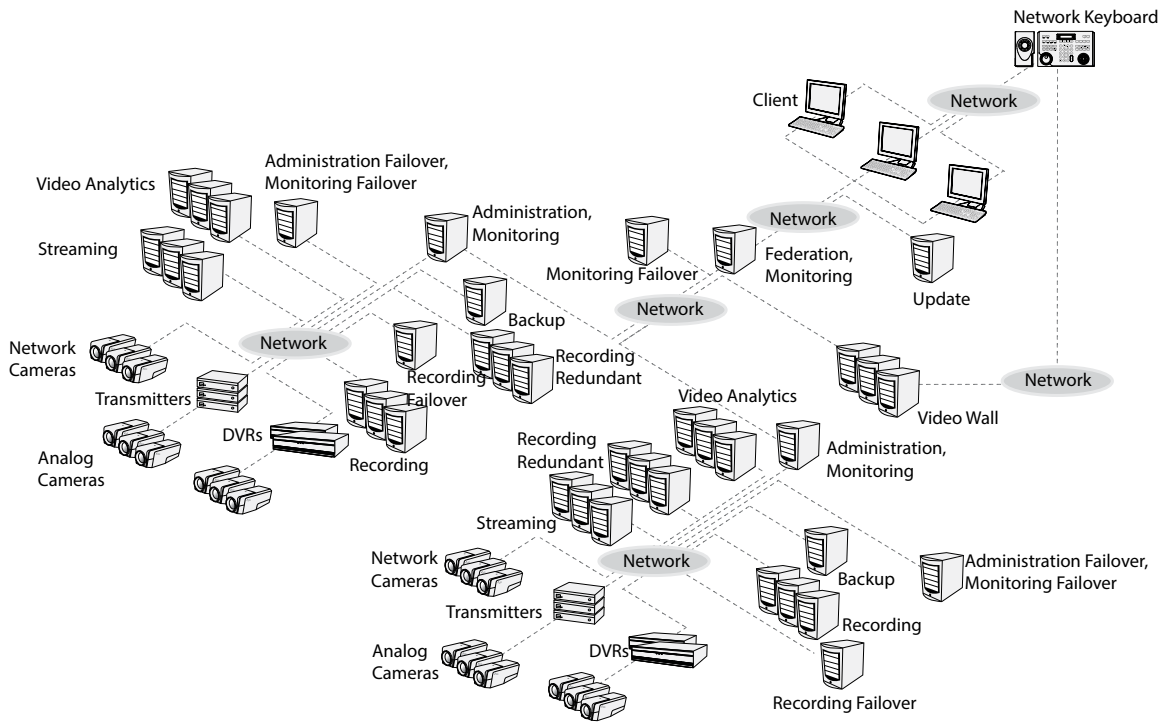
- This product includes software developed by the OpenSSL Project for use in the OpenSSL Toolkit (<http://www.openssl.org/>).
- The software included in this product contains some Open Sources. You may obtain the complete corresponding source code from us. See the Open Source Guide on the software CD (OpenSourceGuide\OpenSourceGuide.pdf) or as a printed document included along with this document.

## System Diagram

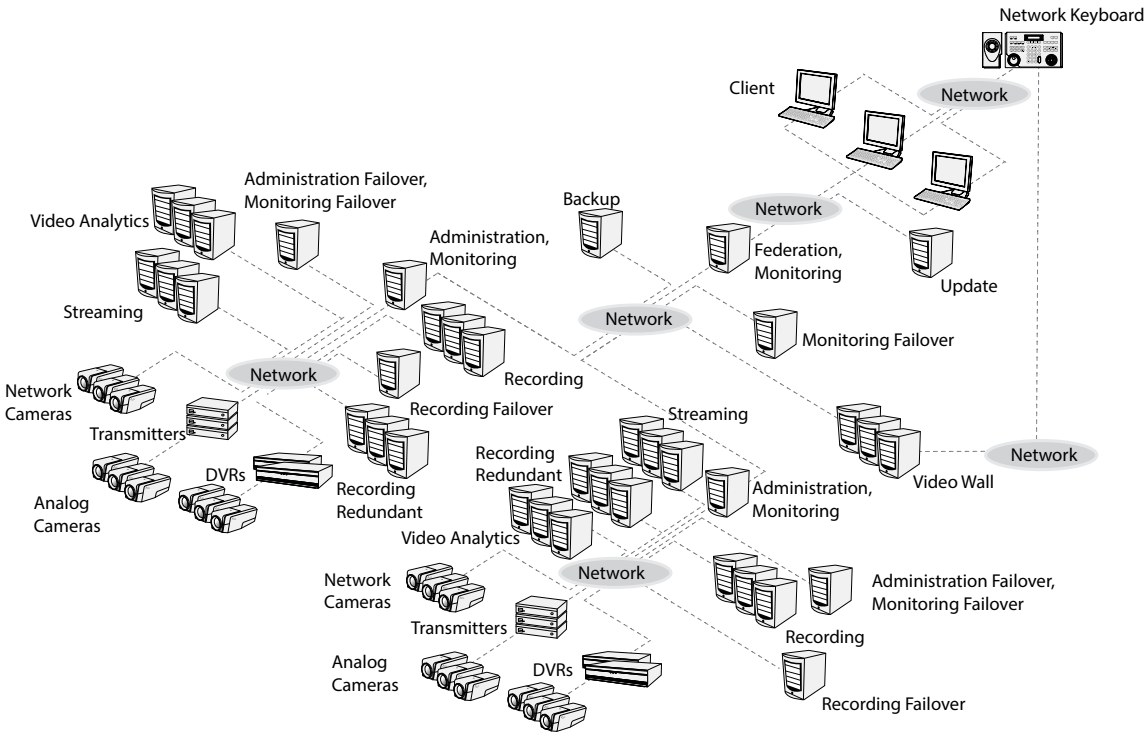
### Monitoring Service Registered on Federation Service



## Backup Service Registered on Administration Service



**Backup Service Registered on Federation Service**



# Part 2 - Installation

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## Product Information

### Package Contents

- Installation CD
  - User's Manual
  - WIBU-Key (USB Dongle)
- ☒ • If a WIBU-Key is disconnected from an administration server, the IDIS Solution Suite program will not operate properly.
- Stop running all services before connecting or disconnecting a WIBU-Key.

### System Requirements

#### Server System

	Recommended
<b>OS</b>	Microsoft® Windows® XP 32-bit/Vista (Home Standard, Business, Ultimate, Enterprise), Microsoft® Windows® 7 (Home Premium, Professional, Ultimate), Microsoft® Windows® 8 (Pro, Enterprise), Microsoft® Windows® Server 2003/2008/2012
<b>CPU</b>	Intel Core II Quad 8200 2.33 GHz/Intel Xeon 3.0 GHz or faster
<b>RAM</b>	2GB or more
<b>VGA</b>	AMD Radeon™ HD 2400 or NVIDIA GeForce FX5500 (AMD recommended) (1024x768, 24bpp or higher)
<b>HDD</b>	2GB or more free space
<b>LAN</b>	Gigabit Ethernet or faster

Client System

	<b>Recommended</b>	<b>Minimum</b>
<b>OS</b>	Microsoft® Windows® 7 64-bit (Home Premium, Professional, Ultimate) (Microsoft® Windows® 8 (Pro, Enterprise) compatible)	Microsoft® Windows® XP Home SP 3
<b>CPU</b>	Intel Core II Quad 8200 2.33 GHz or faster	Intel Pentium IV 3.0 GHz or faster
<b>RAM</b>	2GB or more	1.5 GB or more
<b>VGA</b>	AMD Radeon™ HD 3650 or NVIDIA GeForce 8400GS (AMD recommended) (1024x768, 24bpp or higher)	AMD Radeon™ HD 2400 or NVIDIA GeForce FX5500 (AMD recommended) (1024x768, 24bpp or higher)
<b>HDD</b>	350 MB or more free space	350 MB or more free space
<b>LAN</b>	Gigabit Ethernet or faster	10/100 Mbps Ethernet or faster



The IDIS Solution Suite program is a 32-bit application. When you install it on a 64-bit of Microsoft® Windows® Vista or later operating system, it is installed and operates in 32-bit compatibility mode.



## Installation

- ✓ Disable your PC's Windows power saving function:  
**Start** menu → **Power Options** → set both **Turn off the display** and **Put the computer to sleep** to **Never** (**Power Options** → **Power Schemes** tab → set both **Turn off monitor** and **Turn off hard disks** to **Never** when using the Microsoft® Windows® XP operating system).

- ⚠ If an older version of IDIS Solution Suite software is installed on your computer, a screen appears asking you to upgrade the software. In this case, you are required to upgrade the software according to the instructions in the screen.

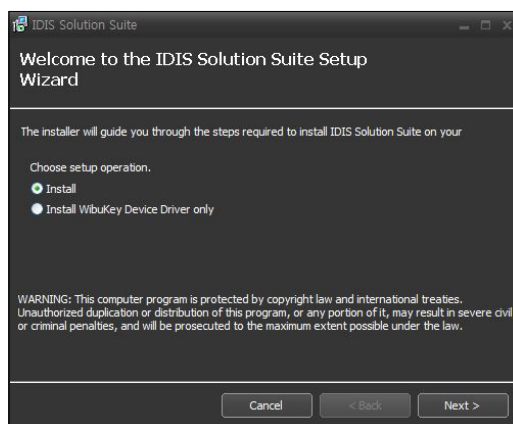
## Server System

- 1 Insert the software CD in the federation server.
  - 2 Run the **Setup.exe** file of the software CD.
- ✓ The **User Account Control** window might appear when using the Microsoft® Windows® Vista or later operating system. Click **Allow** and install the software following the instructions.
- 3 Select the language in which to run the program and then click **OK**.

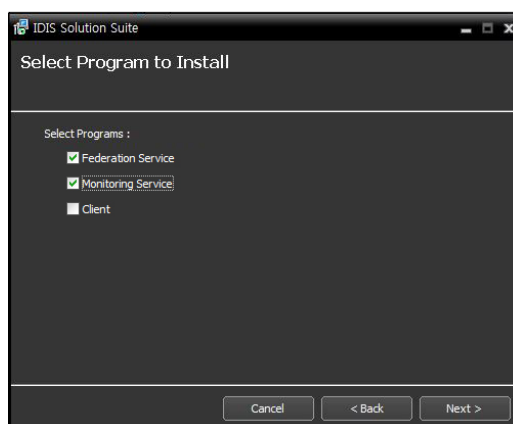


- ✓
- To properly display the selected language, your PC's operating system should be set to support the selected language.
  - To change the IDIS Solution Suite program's language after the software has been installed, select **Language Selector** in the **IDIS Solution Suite** → **Utility** folder of the **Start** menu before running the **IDIS Solution Suite** program.

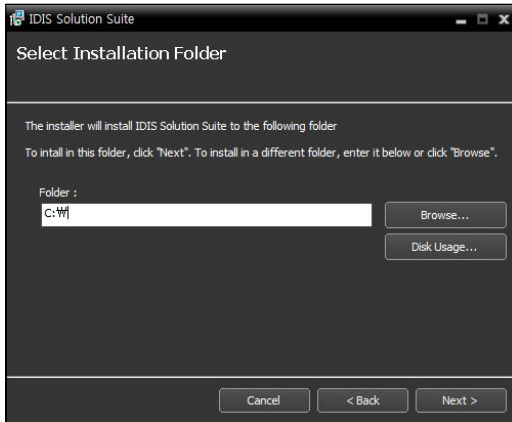
- 4 When the following screen appears, select **Install** and click **Next**.



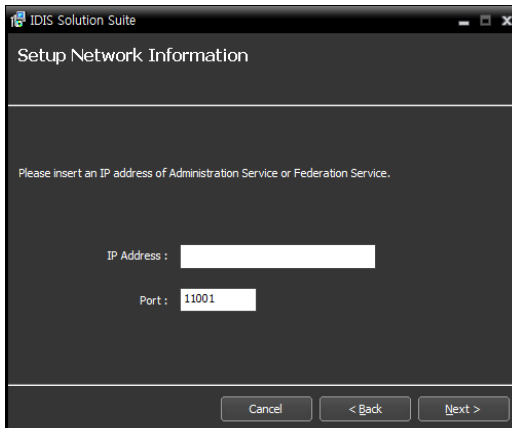
- 5 Select **Federation Service** and **Monitoring Service**, and click **Next**.



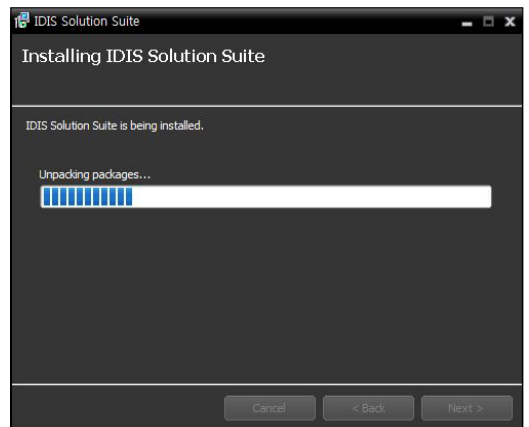
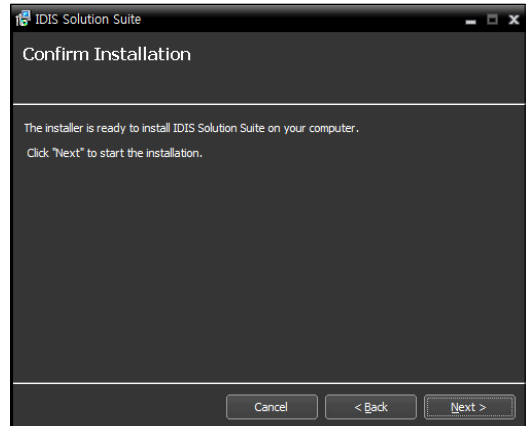
- 6 Designate the folder path to install the services. Clicking the **Disk Usage...** button shows the available and required disk space for each hard disk drive for the installation. Then click **Next**.



- 7 If the service is installed on separate PCs, it is required to enter the IP address and port number of the federation service when installing the monitoring service. You can change the settings in the Service Manager program after completing installation if necessary. When the installation is complete, the monitoring service is connected to the federation service via the network if both the services are operating.

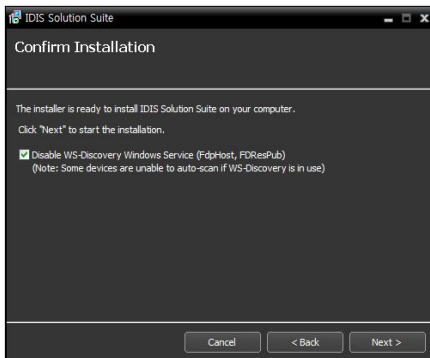


- 8 When the following screens appear, click **Next**.

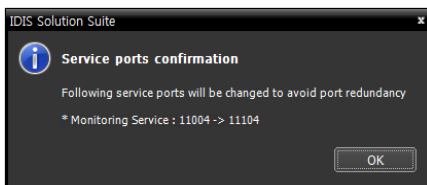




- The following screen appears when using Microsoft® Windows® Vista or later operating systems. It is recommended that you check the **Disable WS-Discovery Windows Service (fdPHost, FDResPub)** box. If you do not check the box, the IDIS Solution Suite program cannot auto-scan devices using ONVIF™ Conformance protocol when scanning devices for device registration.

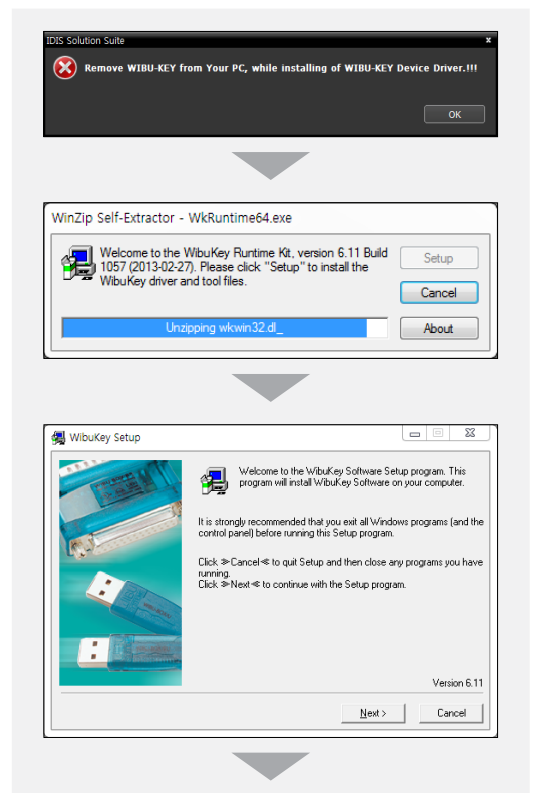
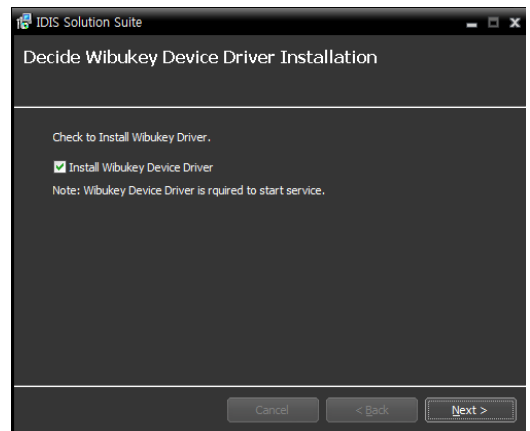


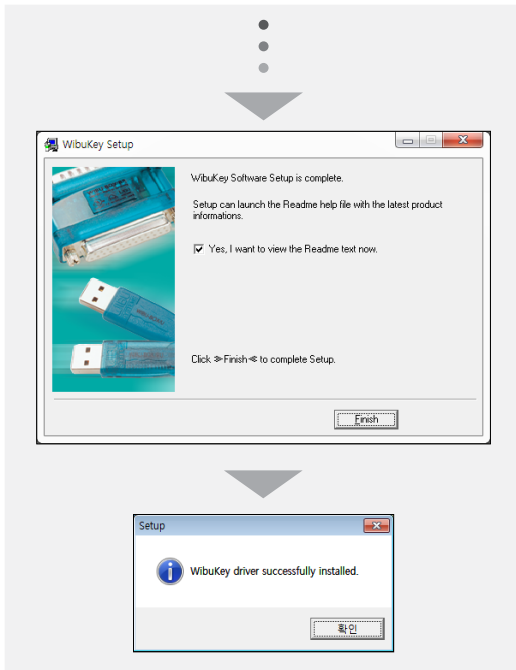
- The following screen appears when the port number of the service being installed is already in use, and the screen displays the port number that will be changed. The changed port number will be applied when the service starts operating after installation.



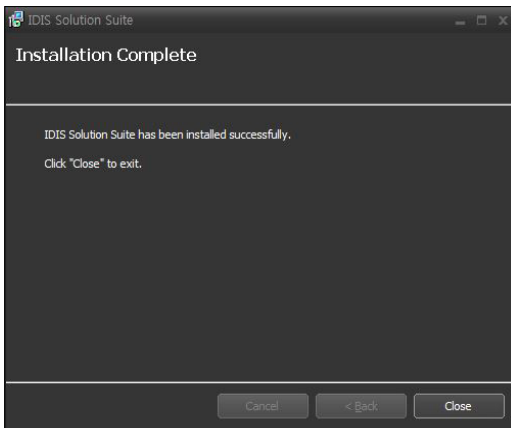
- .NET Framework** and the **Visual C++ Runtime Libraries** are installed automatically, and it may take some time. This installation step will be skipped if the programs are already installed on your computer.


- Disconnect the WIBU-Key from the server if a WIBU-Key is connected. Then install the WIBU-Key device driver following the instructions.





- 10 When the following screen appears, click the **Close** button to complete the installation.



- ✓ After successfully installing the services, the services, Service Manager program (the  icon is displayed in the notification area of the task bar) and Setup program run automatically.

- 11 Connect WIBU-Keys to the federation server.

## Client System

- 1 Insert the software CD in the Client PC.
- 2 Run the **Setup.exe** file of the software CD.

- ✓ The **User Account Control** window might appear when using the Microsoft® Windows® Vista or later operating system. Click **Allow** and install the software following the instructions.

- 3 Select the language in which to run the program and then click **OK**.

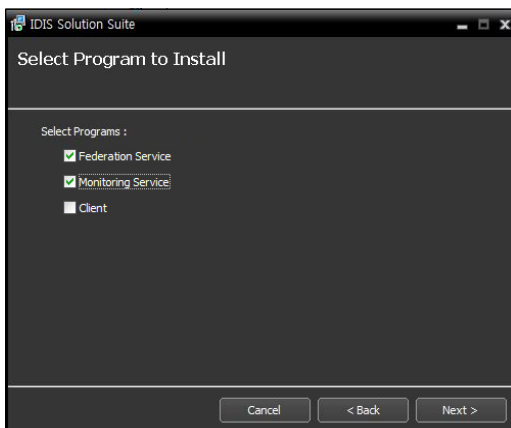


- ✓
- To properly display the selected language, your PC's operating system should be set to support the selected language.
  - To change the IDIS Solution Suite program's language after the software has been installed, select **Language Selector** in the **IDIS Solution Suite** → **Utility** folder of the **Start** menu before running the **IDIS Solution Suite** program.

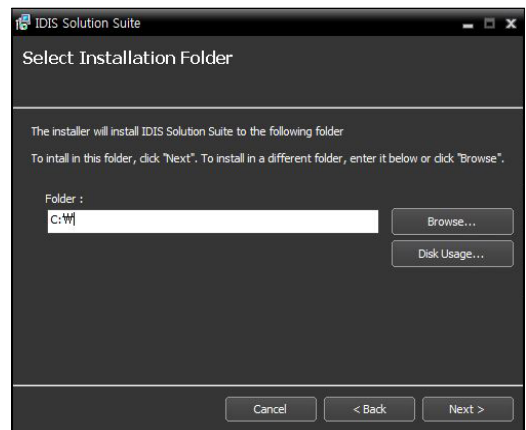
- 4 When the following screen appears, select **Install** and click **Next**.



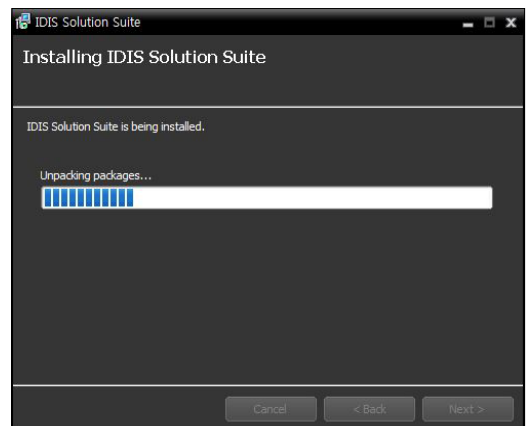
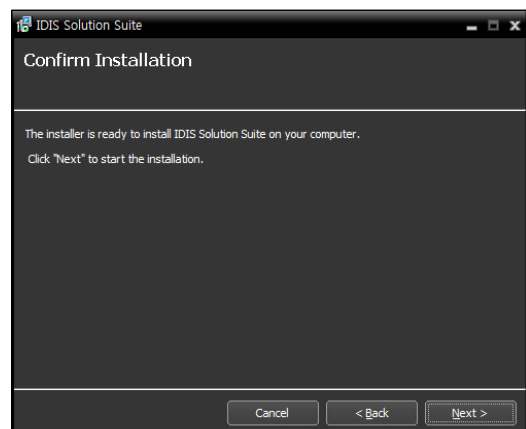
- 5 Select **Client** and click **Next**.



- 6 Designate the folder path to install the Client program. Clicking the **Disk Usage...** button shows the available and required disk space for each hard disk drive for the installation. Then click **Next**.

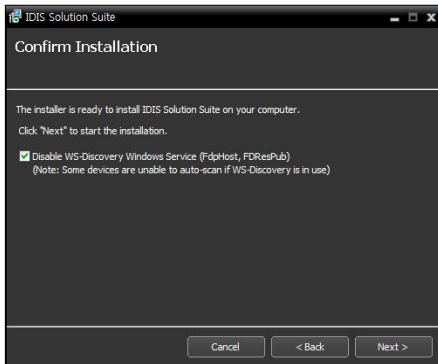


- 7 When the following screens appear, click **Next**.



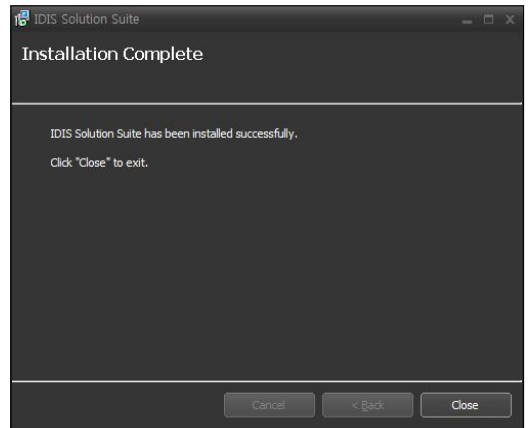


- The following screen appears when using Microsoft® Windows® Vista or later operating systems. It is recommended that you check the **Disable WS-Discovery Windows Service (fdpHost, FDResPub)** box. If you do not check the box, the IDIS Solution Suite program cannot auto-scan devices using ONVIF™ Conformance protocol when scanning devices for device registration.



- **.NET Framework** and the **Visual C++ Runtime Libraries** are installed automatically, and it may take some time. This installation step will be skipped if the programs are already installed on your computer.

- 8 When the following screen appears, click the **Close** button to complete the installation.

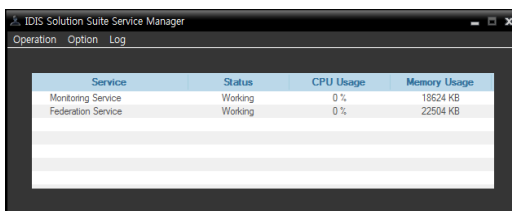


## Automatic Upgrade

You can upgrade all services automatically by running the update service and designating the installation file of the software version to upgrade.

## Update Service Setup

- 1 Run the **Service Manager** program in the federation server.

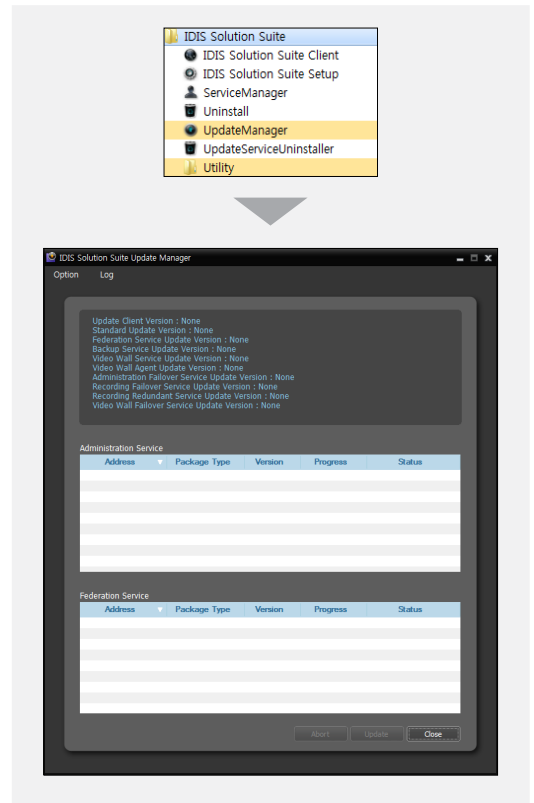


- 2 Click **Option** menu and select **Update Package** and then select **Update Service** tab. Check the **Use** box and enter the IP address and port number of the update server. Refer to the IDIS Solution Suite Standard User's Manual for details about the installation of the update service.



## Upgrade

- 1 Go to the **Start** Menu in the update server → Click **IDIS Solution Suite** → Run the **Update Manager** program.



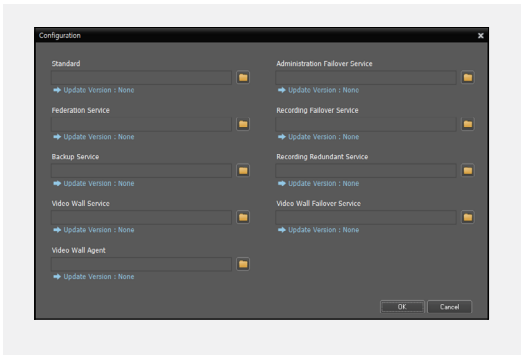
- **Option:** Designates the upgrade file or sets up the port number of the update server.
  - **Update Package:** Designates the folder path of the upgrade installation file.
  - **Port Setup:** Sets the port number of the update server.


Part 2 - Installation

- **Log:** Selecting **Show Log** allows you to check and search the system log.



Setting up the time range of the log and clicking the **Search** button displays the log information. Selecting **First** displays from the oldest log entries regardless of date. Selecting **Last** displays to the newest log entries regardless of date.



Click the  button and designate the folder path of the upgrade installation file. Click the **OK** button.

- 2 Click the **Option** menu and select **Update Package**.



- 3 Click the **Update** button at the bottom of the **Update Manager** screen. For a Client system with no IDIS Solution Suite service program installed, clicking the **Update** button upgrades the Client program. For server systems, each service connects to the update service periodically and automatically upgrades if necessary.



## Uninstall

- 1 Stop running the services and Client program first.

☒ The IDIS Solution Suite software might not be uninstalled correctly if you uninstall it while the services or Client program is running.

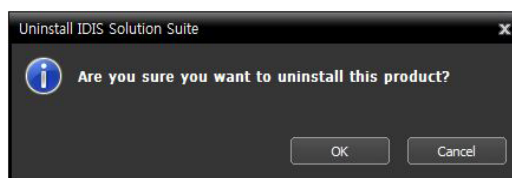
☒ The IDIS Solution Suite software should be uninstalled following the procedures below. If you delete the installation folder manually, the IDIS Solution Suite software cannot be uninstalled or reinstalled.

- 2 Go to the **Start** Menu, and click **IDIS Solution Suite**. Click **Uninstall IDIS Solution Suite**.

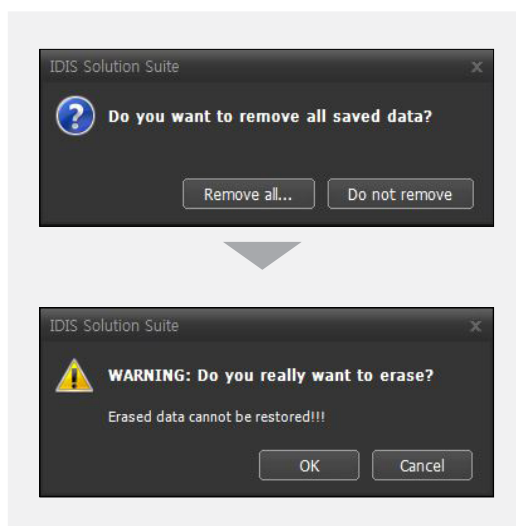
☒ You can uninstall the software by using the software CD. Insert the software CD in the federation server or Client PC and run the **Setup.exe** file. Select **Remove** and click **Next**.



- 3 Click **OK** when the following screen appears.



- 4 Click the **Remove All** or **Do not remove** button when the following screen appears. Clicking the **Remove All** button deletes all saved data including recorded video and previous settings in the system. Clicking the **Do not remove** button uninstalls the software without deleting any saved data in the system and keeps all saved data in the system.



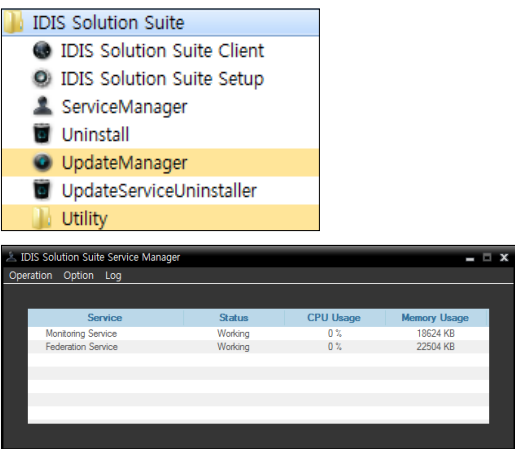
☒ The deleted data cannot be restored once the data is deleted.

- 5 Click the **OK** button to complete the uninstall process.

# Part 3 - Getting Started

## Running Services

When the services are installed, the services run automatically. You can also start or stop running the services manually. Go to the **Start Menu** → Click **IDIS Solution Suite** → Run the **Service Manager** program.

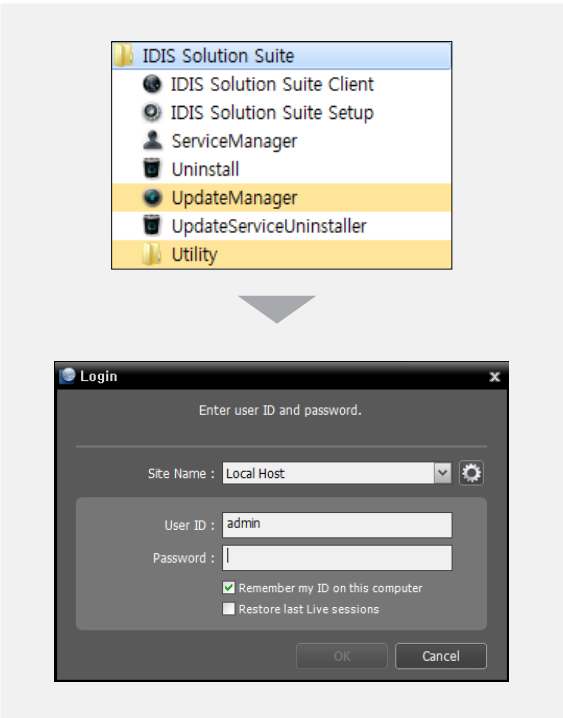



Check the status of services. If any of the services are not listed as **Working** under **Status**, start the services manually. Refer to the IDIS Solution Suite Standard User's Manual for details about the **Service Manager** program.

## Log In

You are required to log in to the federation service as follows when running the Setup and Client programs.

Go to the **Start Menu** → Click **IDIS Solution Suite** → Run the **IDIS Solution Suite Setup** or **IDIS Solution Suite Client** program and enter login information.



- **Site Name:** Select the federation service to connect to from the list. Select **Local Host** as the default setting if the federation service is running in the current system. You can add other federation services to the list or modify information about the federation service in the list by clicking the  button at the right.

Append Remote Site

Site Name :

Service Address :

Service Port :

☐ Use FEN

Server Address :

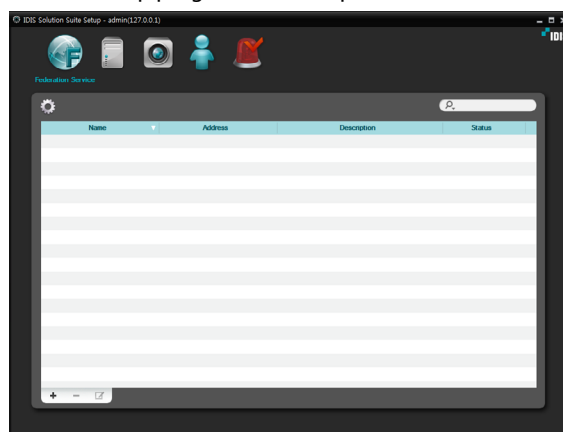
Server Port :


OK Cancel

- **Site Name, Service Address, Service Port:** Designate the name of the federation service and enter the IP address and port number of the federation server (default: 11001).
- **User ID, Password:** Enter your user ID and password. The default user ID is **admin** and default password is **12345678**. You can change the user ID and password in the User menu. Refer to IDIS Solution Suite Standard User's Manual for details.
- **Remember my ID on this computer:** Check the box if you want to save your ID for logging on.
- **Restore last Live sessions:** Check the box if you want to restore the previous live monitoring sessions in the current Live panels of the Client program (supported only for the Client program).

## System Setting

Run the Setup program and set up the federation server.



Click the  (System Setup) button to display the system setup screen.

The screenshot shows the 'System Setup' dialog box with the 'FEN Setup' tab selected. The 'FEN Setup' section contains two input fields: 'Server Address' and 'Server Port'. The 'Server Port' field is set to '10088' and has a range '(10000~12000)' indicated to its right. At the bottom of the dialog, there are three buttons: 'OK', 'Cancel', and 'Apply'.

System Setup
FEN
SSL
Email
Notification
Event

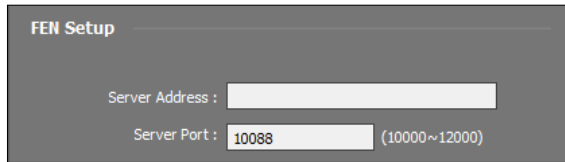
### FEN Setup

Server Address :

Server Port :  (10000~12000)

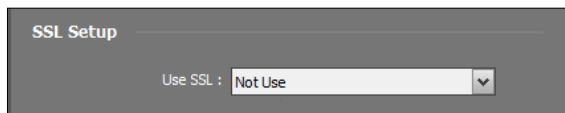
OK Cancel Apply

## FEN

The FEN Setup form has a title bar 'FEN Setup'. It contains two input fields: 'Server Address : ' followed by a text box, and 'Server Port : ' followed by a text box containing '10088' and a range '(10000~12000)' to its right.

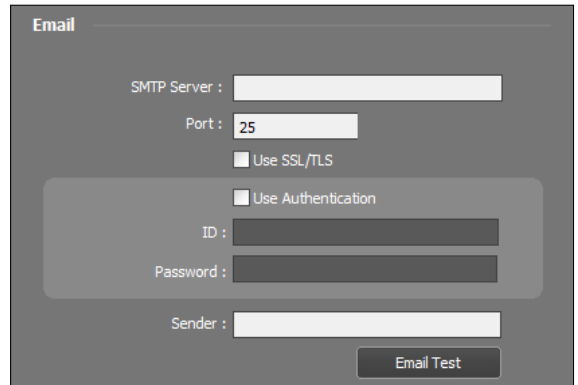
- **Server Address, Server Port:** Enter the IP address (domain name) and port number of the FEN server that the administration server to be registered on the federation server is registered.

## SSL

The SSL Setup form has a title bar 'SSL Setup'. It contains a single dropdown menu labeled 'Use SSL : ' with the value 'Not Use' selected.

**Use SSL:** Allows you to enhance the security of data transferred between services of the IDIS Solution Suite program by using the SSL (Secure Sockets Layer) protocol. Using the SSL function might cause congestion in the federation server depending on the security level. Log in to the IDIS Solution Suite program again after you change the setting. When the setting is changed, all services that are currently connected to the federation service reconnect, and the IDIS Solution Suite Setup and IDIS Solution Suite Client programs are logged out.

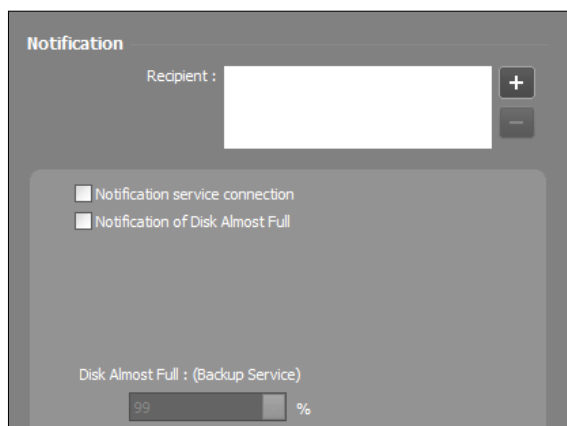
## Email

The Email Setup form has a title bar 'Email'. It contains several input fields: 'SMTP Server : ' followed by a text box, 'Port : ' followed by a text box containing '25', two checkboxes 'Use SSL/TLS' and 'Use Authentication', 'ID : ' followed by a text box, 'Password : ' followed by a text box, and 'Sender : ' followed by a text box. At the bottom right is a button labeled 'Email Test'.

Enter the SMTP server information.

- **SMTP Server, Port:** Enter the email address and port number of the SMTP server. Select Use SSL/TLS if the SMTP server requires SSL (Secure Sockets Layer) authentication.
- **Use Authentication:** Select and enter the ID and password if the SMTP server requires user authentication.
- **Sender:** Enter the sender's email address.
- **Email Test:** Click the button to test if the SMTP server information is correct.

## Notification

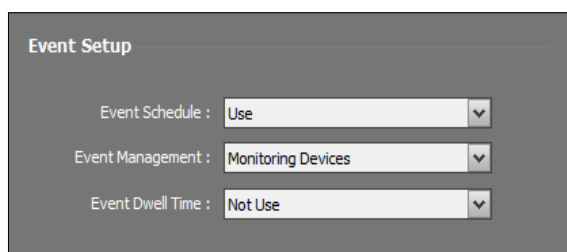


The Notification configuration window has a title bar 'Notification'. Below it is a 'Recipient:' label followed by a text input field and a '+' button. Below this is a section with two checkboxes: 'Notification service connection' and 'Notification of Disk Almost Full'. At the bottom, there is a label 'Disk Almost Full : (Backup Service)' followed by a progress bar showing '99' and a '%' symbol.

The IDIS Solution Suite system can notify service disconnection by sending an email.

- **Recipient:** Clicking the + button at the bottom allows you to enter email addresses of the recipients.
- **Notification service connection:** Sends an email to the recipients when any services are disconnected from the federation service.
- **Notification of Disk Almost Full:** Sends an email to the recipients when the system detects that the defined percentage of the hard disk storage space is being used.

## Event



The Event Setup configuration window has a title bar 'Event Setup'. It contains three dropdown menus: 'Event Schedule' with 'Use' selected, 'Event Management' with 'Monitoring Devices' selected, and 'Event Dwell Time' with 'Not Use' selected.

Set up the Event Management schedule option.

- **Event Schedule:** Enables or disables the **Event Management** menu. Refer to [Setup \(25 page\)](#) for details about the Event Management menu.
  - **Use:** Notifies you of events based on the settings in the **Event Management** menu.
  - **Not Use:** Notifies you of events based on the settings of the following **Event Management** options.

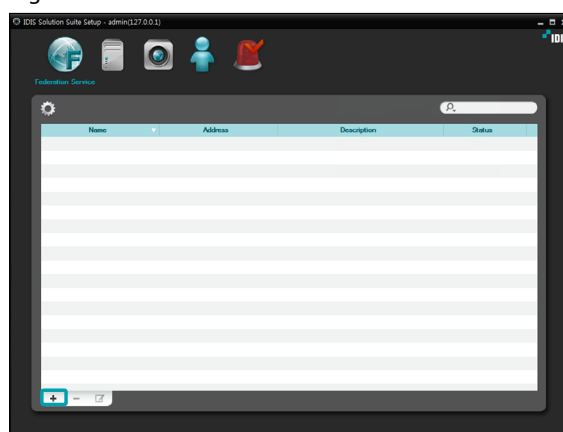
## Event Management

- **Monitoring Devices:** Notifies of events detected at the currently monitoring cameras in the Live or Map panel.
- **All Devices:** Notifies of events detected at cameras registered on the federation service.
- **Event Dwell Time:** The federation service does not notify you of the same type of events detected for the same camera within the specified period of time after the first event occurs.

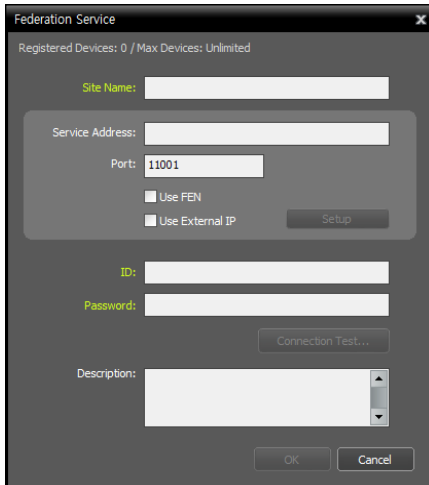
## Registering Services

You must register administration services on the federation service.-

Go to the **Start** Menu → Click **IDIS Solution Suite** → Run the **IDIS Solution Suite Setup** program and enter login information.



- 1 Click the **+** button at the bottom. The **Federation Service** window appears. Enter the information for the administration service to register.

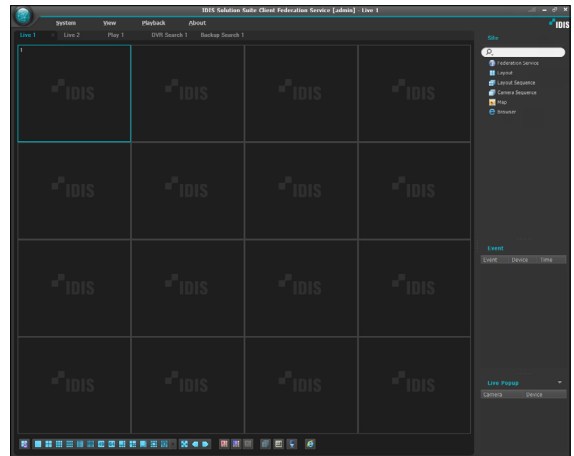


The 'Federation Service' window is a dark-themed dialog box. At the top, it says 'Registered Devices: 0 / Max Devices: Unlimited'. Below this are several input fields: 'Site Name' (highlighted in green), 'Service Address', 'Port' (with '11001' entered), 'ID' (highlighted in green), 'Password', and 'Description'. There are checkboxes for 'Use FEN' and 'Use External IP'. A 'Setup' button is next to the 'Use External IP' checkbox. A 'Connection Test...' button is located below the password field. At the bottom are 'OK' and 'Cancel' buttons.

- **Site Name:** Enter the name of the administration service.
- **Service Address, Port:** Enter the IP address and port number of the administration server.
  - **Use FEN:** If the administration server uses the FEN function, selecting Use FEN allows you to enter the administration server's name registered on the FEN server instead of the IP address.
  - **Use External IP:** Click the **Setup** button and enter the external IP address and port number of the administration server.
- **ID, Password:** Enter the ID and password for connection to the administration service. Only the users in the **Administrators** group are allowed to connect to the administration service from the federation service.
- **Connection Test:** Click the button to test the connection to the administration service with the information entered above.

## Live Video Monitoring

Go to the **Start Menu** → Click **IDIS Solution Suite** → Run the **IDIS Solution Suite Client** program and enter login information.

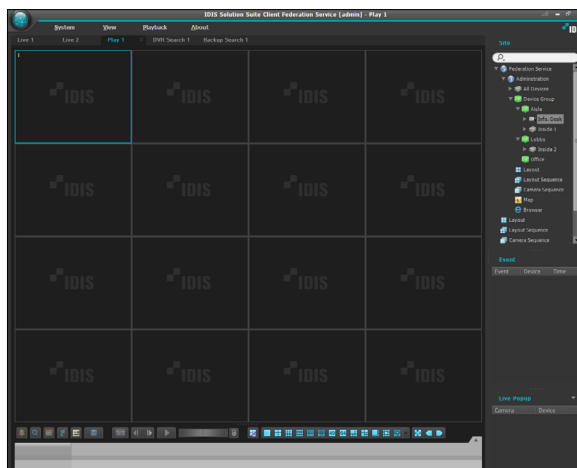


- 1 Check that the administration services were added to **Federation Service** in the **Site** list.
- 2 Click the Live tab on the tab panel → Select a site to connect to from the **Site** list, and drag and drop it on the Live screen. Live video from the selected site is displayed on the screen. Monitoring video in the Client program of the federation server is identical to monitoring of the administration server. Refer to the IDIS Solution Suite Standard User's Manual for details.



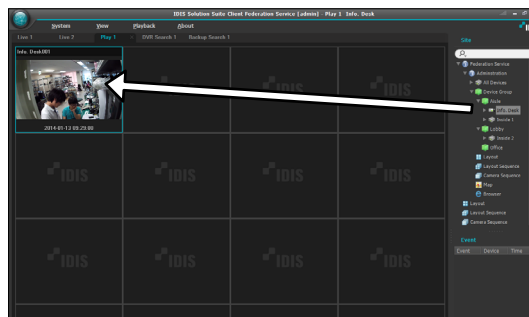
## Playing Recorded Video

Go to the **Start** Menu → Click **IDIS Solution Suite** → Run the **IDIS Solution Suite Client** program and enter login information.



- 1 Check that the devices were added to a device group in the **Site** list.

- 2 Click the Play or DVR Search tab on the tab panel → Select a site to connect to from the **Site** list, and then drag and drop it on the Play or DVR Search screen. Recorded video from the selected site is displayed on the screen. You can search and play back recorded video by using the panel toolbar and timetable at the bottom of the Play or DVR Search panel. Playing back recorded video in the Client program of the federation server is identical to playing back of the administration server. Refer to the IDIS Solution Suite Standard User's Manual for details.



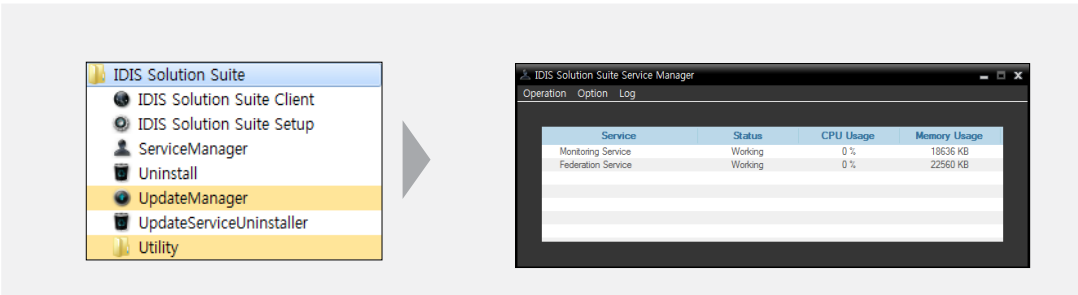
# Part 4 - System Overview

The IDIS Solution Suite Federation software consists of the Service Manager, Setup and Client programs. Setting up and operating each program of the IDIS Solution Suite Federation software is identical to that of the IDIS Solution Suite Standard software except for the following functions. Refer to the IDIS Solution Suite Standard User's Manual for details. The following functions provided by the monitoring service are not supported by the IDIS Solution Suite Federation software.

- **Client program:** Instant recording
- **Setup program:** Device setup, Recording Schedule setup

## Service Manager

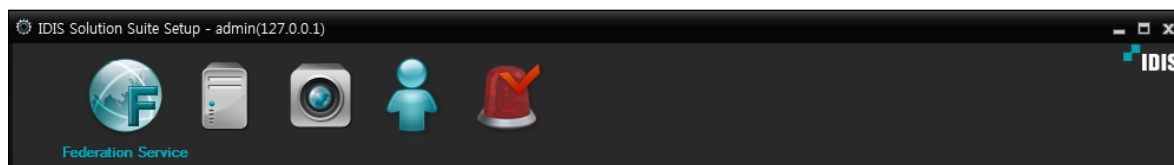
Services should be running on the system to operate the IDIS Solution Suite program. Go to the **Start** menu > Click **IDIS Solution Suite** > Run the **Service Manager** program.





## Setup

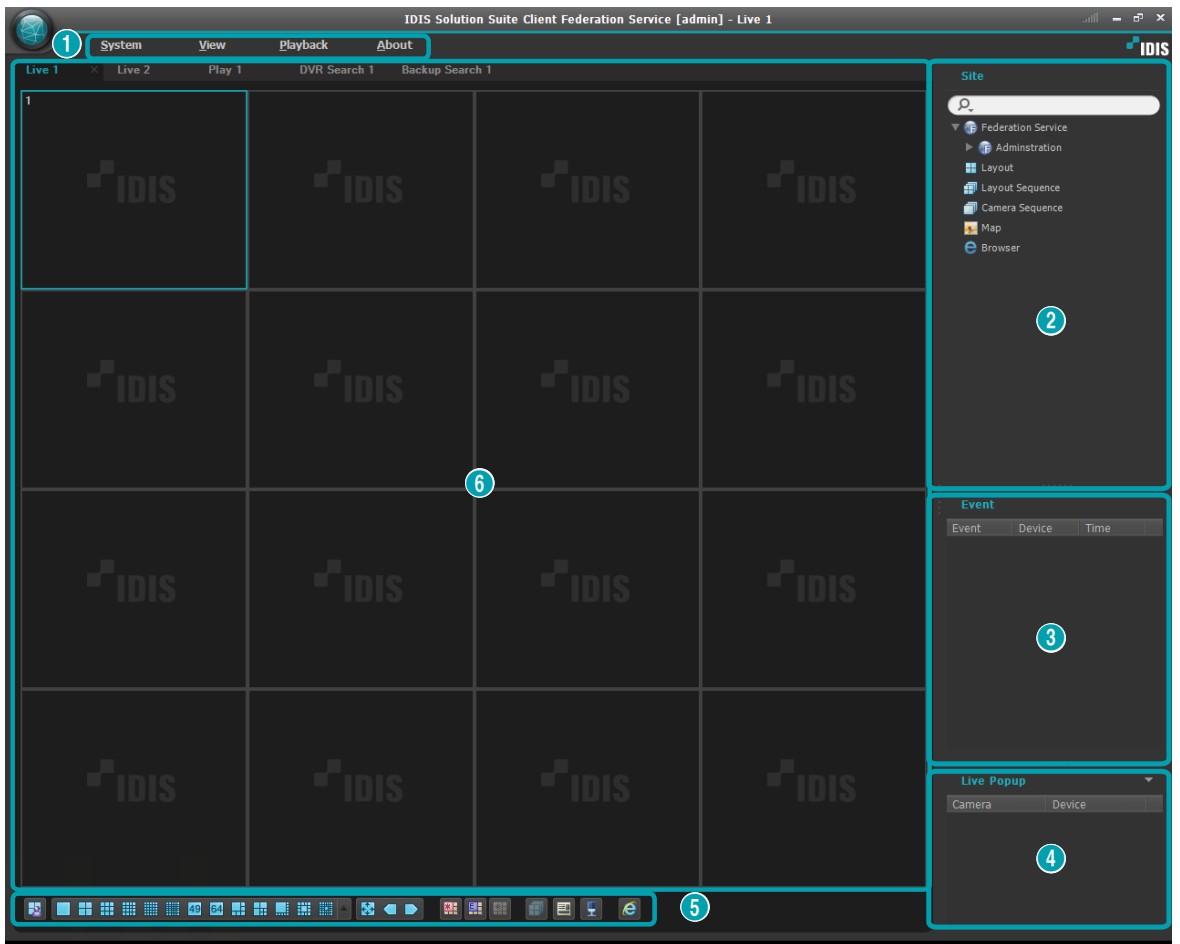
Go to the Start Menu → Click IDIS Solution Suite → Run the IDIS Solution Suite Setup program and enter login information. Refer to **Log In (18 page)** for details about the login.



- **Federation Service:** Allows you to register and manage administration services.
- **Service:** If any IDIS Solution Suite Monitoring service, Backup service or Video Wall service is running, it allows you to register and manage the monitoring services, backup services and video wall services. Ask your dealer or distributor about purchasing the IDIS Solution Suite Backup and Video Wall software and details about it.
- **Device:** Allows you to register and manage sites that consist of devices registered on the administration services.
- **User:** Allows you to register and manage users or user groups.
- **Event Management:** Allows you to set up event management schedules. This will not be available when **Event Schedule** is set to **Not Use** in the ⚙️ (System Setup) → **Event** menu.
- ⚙️ (System Setup): Sets up the federation server. Refer to **Service Manager (24 page)** for details.

# Client

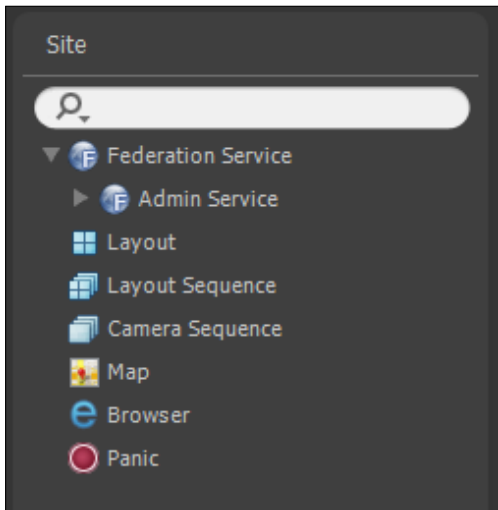
Go to the **Start** Menu → Click **IDIS Solution Suite** → Run the **IDIS Solution Suite Client** program and enter login information. Refer to **Log In (18 page)** for details about the login.



1	Menu	Allows you to control the Client program.
2	Site List	Allows you to connect to the registered site by using the mouse drag and drop.
3	Instant Event List	Displays monitoring events from devices registered on the administration services. Event related functions may not be supported depending on the protocol that the device uses and the device model (supported protocols: IDIS Solution Suite protocol, some versions of the Axis, Panasonic WV (DG), Protocol-H, IQinVision, Samsung Techwin, ONVIFTM Conformance protocols). Ask your dealer or distributor for details.
4	Live Popup List	Displays the list of live popup screens currently displayed on the monitor.
5	Panel Toolbar/ Timetable	Displays the toolbar or timetable depending on the panel.
6	Panel	Allows you to select which panel to use.

## Site List

Displays the list of registered sites that are registered on the administration or federation service.



- **Federation Service:** Displays the list of administration services registered on the federation service. Clicking an administration service displays the list of sites registered on the administration service.
- **Layout:** Displays the list of registered layouts registered on the federation service. Clicking a layout in the list, and dragging and dropping it on the screen starts layout monitoring or playback.
- **Layout Sequence:** Displays the list of registered layout sequences registered on the federation service. Clicking a layout sequence in the list, and dragging and dropping it on the screen starts layout sequence monitoring.
- **Camera Sequence:** Displays the list of registered camera sequences registered on the federation service. Clicking a camera sequence in the list, and dragging and dropping it in the desired location on the screen starts camera sequence monitoring.
- **Map:** Displays the list of registered maps. Clicking a map in the list and dragging and dropping it in the desired location on the screen starts map monitoring.
- **Browser:** Displays the list of registered browsers. Clicking a browser in the list, and dragging and dropping it in the desired location on the screen launches the web browser.
- **Panic:** Displays the list of devices if a device that has panic recordings.



**IDIS Co., Ltd.**

For more information, please visit at  
[www.idisglobal.com](http://www.idisglobal.com)